RUTLAND TOWN POLICE DEPARTMENT

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Ted R. Washburn
Chief of Police

November 19, 2026

FOR IMMEDIATE RELEASE

On Monday, November 16th, 2026, The Rutland Town Police Department was notified by the Vermont Department of Public Safety (DPS) about a potential security incident involving Valcour. Valcour is the records management and computer aided dispatch (CAD) system used by law enforcement and other public safety agencies across Vermont.

In response to the potential security incident, DPS and Crosswinds, the parent company of Valcour, took Valcour offline as a precaution. As of this morning, November 19, 2026, the Valcour system remains offline. With Valcour being offline, records and administrative functions may be slower, or unavailable.

Emergency responses and 911 services are unaffected. If you have an emergency, please call 911 or if you need non-emergency police assistance, contact us at 802-772-4327.

Fingerprint appointments are still available but please call ahead to schedule an appointment.

Any questions or concerns about the outage should be directed to the DPS.